



Instruction Manual

PLEASE READ THESE INSTRUCTIONS BEFORE USING YOUR NEW STX INTERNATIONAL MODEL #STX-3500-TFHD TURBOFORCE HEAVY DUTY 3500 MEAT GRINDER

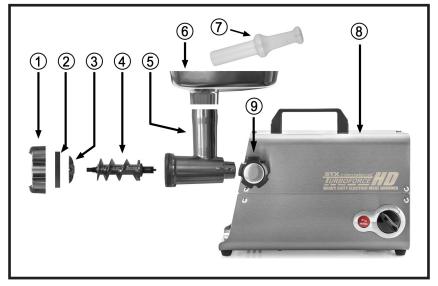
TABLE OF CONTENTS

Product Specifications	1
Safety Precautions	2
Grinding Head Assembly	4
Meat Preparation	5
Grinding Plates	5
How to Grind Meat	6
Sausage Stuffing Assembly	7
How to Stuff Sausage	8
Kubbe Attachment Assembly	9
How to Make Kubbe	10
How to Use the Foot Pedal	10
Washing Instructions	11
Troubleshooting	13
Warranty	14
Contact Information	16

SPECIFICATIONS

Model	STX-3500-TFHD
Power Supply	110/120 V, 60 Hz
Maximum Locked Motor Wattage	3500 W Peak Power
Weight	10.0 lbs.
Overall Dimensions (L x W x H)	16.5" x 6.5" x 14.5"

PARTS LIST AND PLACEMENT



- 1. Front Grinding Head Locking Cap (Screw Cap)
- 2. Grinding Plate (3 included) & Sausage Stuffing Plate (not pictured)
- 3. Stainless Steel Cutting Blade (3 included)
- 4. Auger (aka Snake or Feed Screw)
- 5. Grinding Head
- 6. Meat Pan (aka Meat Hopper or Top Tray)
- 7. Meat Pusher
- 8. Main Unit
- 9. Head Locking Side Knob
 - *Foot Pedal comes with some models (not pictured)

SAFETY PRECAUTIONS

- 1. Please read all instructions prior to operating this appliance. Please keep this manual for future reference. Failure to comply with the safety instructions and/or operating instructions contained in this manual will void the warranty. The manufacturer/seller accepts no liability for damages caused by failure to comply with the owner's manual or negligent use of this product.
- 2. The gears of this grinder are greased at the factory. The unit will be somewhat loud initially until the gears and motor have had time to mesh or "break in". This break in period could take 5 to 10 operating hours.
- 3. This meat grinder is designed for indoor household use only. This unit is NOT intended for commercial use.
- 4. Keep out of the reach of children. Never leave this device unattended.
- 5. Unplug this appliance from the power source when assembling, disassembling, and when storing in-between uses.
- 6. Turn the power switch to the OFF position to ensure that the motor is not engaged PRIOR to plugging the unit into a wall outlet or attaching parts to the main unit.
- 7. Do NOT immerse the main unit in water.
- 8. Wash all components before using. DO NOT WASH ANY OF THE PARTS FOR THIS GRINDER IN A DISHWASHER. (See washing instructions on page 12)
- 9. This grinder is not intended for grinding ANY bones. Grinding bones with this grinder will damage the unit and render it useless.
- 10. Do not operate this unit near an open flame or any hot surface.
- 11. Do not unplug the unit by pulling on the electrical cord itself. Never unplug the unit with wet hands.
- 12. Always use 110/120 Volt power sources. DO NOT USE POWER CONVERTERS (210/220V).
- 13. Never add meat products by hand. ALWAYS use the meat pusher provided. Do NOT use knives, forks, spoons, etc. to push meat down the grinding head chute.
- 14. Never carry the unit by the grinding head or meat pan. ALWAYS carry this grinder by the handle on the body of the main unit.

- 15. Always monitor the grinder during use. Do NOT leave unattended. It is recommended that after 10-15 minutes of continual use, the unit should be allowed to cool for a few minutes to prevent overheating.
- 16. Do not jam (referred to as "Hogging") meat into the grinder with excessive force.
- 17. Allow Auger to completely stop before changing the grinder settings from ON I or II to Reverse (and vice versa). Rapid changes in auger direction could damage the motor.
- 18. Do not plug another high wattage appliance into the same outlet as this product.
- 19. Meat preparation and temperature are very important for optimal performance and results. Read the Meat Preparation section before using.
- 20. CHECK THAT THE GRINDING BLADE IS INSERTED CORRECTLY prior to use. See Correct/Incorrect Cutting Blade Assembly photos below.
- 21. Always check the condition of the power cord prior to use. If there is any evidence of damage or fraying of the power cord discontinue use and contact STX International for OEM replacement. (See Contact Information on the back of this manual) STX International will only use original OEM parts when/ if replacement is necessary. See warranty in the back of the manual.
- 22. Any alteration of this meat grinder's components, substitution of other manufacturer's components to this unit, or any repairs to this grinder not completed or authorized by STX International will immediately void the warranty.

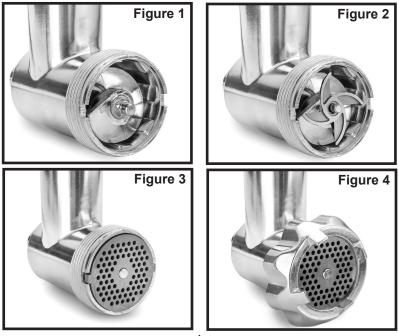




Correct/Incorrect Cutting Blade Assembly

GRINDING HEAD ASSEMBLY

- Loosen the head locking/side knob enough to insert the grinding head onto the main unit (see Parts & Placement on page 3).
 Tighten the head locking/side knob to stabilize the grinding head.
- 2. Insert the auger into the front of the grinding head with the short tip of the auger facing out (Figure 1). When you insert the auger, you may have to twist it just a little until you feel it set into the motor housing.
- 3. Mount the cutting blade on the front of the auger (Figure 2). Note: The flat, sharpened end of the cutting blade MUST be facing OUT, otherwise IT WILL NOT GRIND PROPERLY, WILL ruin the grinding head and possibly the main unit! (See Correct/ Incorrect Cutting Blade Assembly photos on pg 3).
- 4. Mount the grinding plate in front of the cutting blade and make sure the tabs on the sides of the grinding plate fit into the slots on the sides of the grinding head (Figure 3). The grinding plate will not sit flush with the front of the grinding head – it will stick out about 1/16 inch. This is the correct position of the grinding plate.
- 5. Screw the front grinding head screw cap onto the front of the grinding head DO NOT OVER-TIGHTEN (Figure 4).



Grinding Head Assembly

MEAT PREPARATION

The temperature of the meat is **VERY IMPORTANT**. Your meat should be as COLD AS POSSIBLE without being frozen solid. Most professional butchers grind their meat at 34° Fahrenheit. The consistency should be crunchy to the touch – NOT frozen solid. If your meat is not cold enough when you grind, it may ball-up in the front of the grinding head and may result in charring of the meat and meat by-products (fat, blood, etc.). The resulting black char or sludge will need to be cleaned from the grinding head, cutting blade, and grinding plate. This charring, while unsightly, is harmless.

Before you begin grinding meat, we suggest that you strip your meat. To strip your meat, cut it into pieces that are 1" x 1" and as long as you like. If you strip your meat, you will not need to use the meat pusher as much.

GRINDING PLATES

There are 3 sizes of Tempered Steel Grinding Plates and a Sausage Stuffing Plate. The one with the largest openings (3 large openings) is the Sausage Stuffing Plate and it is used when stuffing sausages. The second largest opening is the Wagon Wheel Plate (named because of its similar appearance to a wagon wheel) and is used for a coarse first grind. The remaining 2 grinding plates differ by hole diameter and produce finer grinds of meat as the hole diameter decreases. These 2 grinding plates have hole diameters of 1/4" (6mm) and 5/32" (4mm), respectively.

When grinding meat it is strongly recommended to do the first grind with the Wagon Wheel Plate. Then use one of the smaller plates for the second grind to get closer to a "store-bought" hamburger grind if desired.

This meat grinder comes with three different size grinding plates and three cutting blades. For best results, you should match a cutting blade with a grinding plate and keep them as a matched set for every time you grind. This will keep the cutting blade sharp as it gets used to being paired with the same grinding plate. The cutting blade is not used with the sausage stuffing plate.

Note: Do NOT use the smallest grinding plate (4mm) for the first grind of new/unprocessed meat.

HOW TO GRIND MEAT

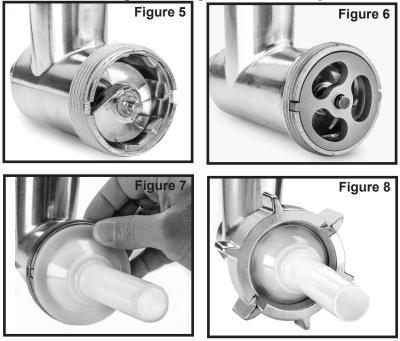
- 1. Choose which grinding plate you wish to use and install it into the grinding head (see Grinding Head Assembly on page 4).
- 2. Cube or strip your chilled meat and put the meat into the meat hopper on the top of the assembled grinder.
- Turn the switch to II (high speed) to start grinding the meat. Always grind meat using the high speed (II). The slower speed (I) is used when stuffing sausages or making kubbe.
- 4. Use the meat pusher to direct the meat into the feed chute of the grinding head. DO NOT apply excessive force with the meat pusher (referred to as Hogging the grinder). Once the meat engages the auger, it will be carried forward to the cutting blade/ grinding plate and the ground meat will extrude from the front of the grinder.
- 5. If the unit jams and stops while grinding, the red Reverse button is available. To use the Reverse button the power switch needs to be turned to the OFF position and then the Reverse button will engage. The unit is not made to run in Reverse except for short bursts to clear a jam, so it must be held down while wanting the unit to Reverse. If the power switch is not in the OFF position, the unit will stop when the Reverse button is pushed, but it will NOT reverse.

TIPS:

- Attempting to grind to a very fine level or excessive grinding may produce a mushy textured result.
- Many consumers Double Grind for a better mix of lean and fatter meat. For example, if making hamburger out of chuck roast, initially grind the meat with the wagon wheel, then grind a second time using one of the smaller diameter plates (1/4" or 5/32").
- Remember to keep the temperature of the meat as close to 34°F as possible during the grinding process. It may be necessary to re-chill meat prior to an additional grind.
- Typically an 80/20 mix (80% lean 20% fat) or an 85/15 mix (85% lean 15% fat) are the two best mixes for grilling hamburgers. When grilling at high temperatures, 5 10% of the fat content from the meat is typically lost. If you are grinding meat for something like chili where the fat is not all being cooked out, then you might wish to increase the lean meat content and not add as much fat to the mix.
- A single grind with the Wagon Wheel grinding plate is often preferred for making Polish Sausage, Italian Sausage or Kielbasa Sausage.

SAUSAGE STUFFING ASSEMBLY

- 1. Insert the auger into the front part of the grinding head with the short tip of the auger facing out (Figure 5). When you insert the auger, you may have to twist it just little until you feel it set into the motor housing.
- Mount the Sausage Stuffing Plate onto the auger (Figure 6). This plate is made for stuffing sausage only. If your model does not have this plate, the Wagon Wheel Plate can be substituted.
 Note: DO NOT use the cutting blade in the grinding head when using the grinder for stuffing sausage.
- 3. Choose the stuffing tube of your choice, insert it into and through the back of the adapter ring and push it in until it is snug. This unit comes with 3 Stuffing Tubes (4-1/4" Long x 1/2", 5/8" & 3/4") and 1 Adapter Ring. Hold this assembled section to the front of the grinding head (Figure 7).
- 4. Screw the head locking screw cap onto the grinding head as shown (Figure 8). You are now ready to stuff sausage.
- **NOTE:** The stuffing tube assembly may appear loose initially. It will tighten up once meat begins to protrude from the assembly.



Sausage Stuffing Tube Assembly

HOW TO STUFF SAUSAGE

- 1. Grind the meat to the proper consistency you desire for your sausage prior to stuffing the sausage (See How to Grind Meat on page 6).
- 2. Add water and the spices of your choice to the mixture. Mix thoroughly and chill overnight in the refrigerator.

Note: We recommend refrigerating the mix prior to stuffing, it will stuff better and easier if you let it set and chill overnight.

- 3. Choose the proper sized casing for your sausage. Bunch it up onto the sausage stuffing tube.
- 4. Turn the ON switch to I (low speed) to start the unit.
- Note: Always stuff sausage using the slower speed (I). This slows the extrusion down to give you time to manage the stuffing and casings a little easier. A foot pedal, an optional accessory to this grinder, is also helpful to free up your hands during this process.
 - 5. Put your sausage mixture into the meat pan and stuff it into the *running* grinder using the meat pusher.
 - 6. When the sausage starts filling up the casings, twist the casings off to your desired length.

NOTE: Meat must be prepped beforehand. You cannot grind unprocessed meat directly into sausage casings.

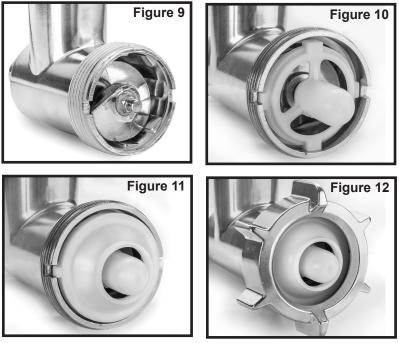
TIPS:

- Water content in a sausage mixture is very important. The correct amount of water for each blend of meats and spices differs tremendously. Some trial and error may be necessary.
- The amount of salt added to your mixture MAY affect how dry your mixture becomes if left standing/chilling because salt absorbs moisture. This can affect how well your mixture will stuff. Adding salt too soon (for example: letting your mixture sit overnight with the salt added) will make your mixture too thick and will NOT extrude very well if at all.
- There are many "How To" books, websites, and YouTube videos on sausage stuffing for beginners. These informative resources can decrease the trial and error needed and produce a satisfying result.
- It is a good idea to spray all parts of the grinding head (wherever the sausage mixture comes in contact) with a cooking spray like PAM or Food Grade Silicone. This will make your sausage extrude much faster and makes the stuffing process easier.

KUBBE ATTACHMENT ASSEMBLY

When using the Kubbe Attachment:

- Do not use a cutting blade or a grinding plate.
- The meat must be prepared beforehand, prior to using the Kubbe Attachment (See How to Grind Meat on page 6).
- You CANNOT grind unprocessed meat directly into the Kubbe Attachment.
- 1. Insert the auger into the front part of the grinding head with the short end of the auger facing out (Figure 9). When you insert the auger, you may have to twist just a little until you feel it set into the motor housing.
- 2. Insert the 1st part of the kubbe maker attachment on the front of the grinding head (Figure 10).
- 3. Then insert the 2nd part of the kubbe maker attachment over the 1st part (Figure 11).
- 4. Screw the head locking cap onto the front of the grinding head until it is snug (do not over-tighten) to hold the kubbe maker attachment firmly in place (Figure 12).



Kubbe Attachment Assembly

WHAT IS KUBBE?

Kubbe is a traditional Middle Eastern appetizer comprised of a small football shaped shell filled with meat (usually bulgur wheat and lamb). The center section is often stuffed with spiced minced lamb filling and the ends are sealed. Kubbe is usually deep fried resulting in a crispy outside with a delicious filling. It is time consuming to make, but well worth the effort. This delicious treat can be frozen raw and fried straight from the freezer.

HOW TO MAKE KUBBE

- 1. Feed the mixture into the meat hopper and let the mixture extrude.
- 2. Cut or pinch off to your desired length leaving one end open. You now have the finished outer shell for the kubbe.
- 3. Stuff the interior of the shell with your choice of meat filling.
- 4. Seal the open end.

HOW TO USE THE FOOT PEDAL

Some models include the foot pedal accessory. If your unit didn't include one and you'd like to purchase one, they are available on our website: *STXInternational.com*.

The foot pedal works as an interrupt switch, so when the foot pedal is not pressed the unit has no power.

- 1. Plug the unit into the foot pedal.
- 2. Plug the foot pedal into the wall outlet.
- 3. When you are ready to use the grinder, turn the ON switch to I or II speed and it will stay engaged on the unit.
- 4. Press the foot pedal to send power to the unit and the unit will begin to run.
- 5. When you need to stop the unit, release the foot pedal and the unit will stop.

USING REVERSE WITH THE FOOT PEDAL

- 1. Release the foot pedal so no power is going to the unit.
- 2. Turn the ON switch to the OFF position.
- 3. Press the foot pedal and press the Reverse button. The reverse button will need to be held in while reversing. The reverse button is only for short, quick use. It does not stay engaged unless held.

DO NOT WASH ANY PARTS OF THIS GRINDER IN THE DISHWASHER!

WASHING INSTRUCTIONS

GENERAL WARNINGS:

- Any type of bleaching solutions containing chlorine will discolor the polished aluminum surfaces.
- Thinners and benzenes will crack or change the color of the unit and should never be used to clean this meat grinder.
- Leaving any parts of this product to air dry after cleaning may cause corrosion.
- Always wipe off the parts thoroughly with a dry cloth after cleaning.

MAIN UNIT

1. Wipe with a damp towel. Do **NOT** submerge main unit in water to clean.

GRINDING HEAD KIT

(Includes head locking cap, auger, grinding head, and meat pan)

The 4 parts of the grinding head are made of 100% polished cast aluminum.

- 1. Wash these in liquid dish washing detergent and hot water.
- 2. Towel dry IMMEDIATELY AND THOROUGHLY.
- 3. Store for the next use.

Warnings:

- Do NOT soak parts in water. They WILL discolor.
- Do NOT wash parts and lay them flat to air dry. They WILL discolor.
- Do NOT leave parts to "clean later". They WILL discolor.
- Even the smallest amounts of moisture left on the parts will cause discoloring or rusting.

WASHING INSTRUCTIONS CONT.

GRINDING PLATES

The grinding plates are made of tempered/hardened steel.

- 1. Wash these in liquid dish washing detergent and hot water.
- 2. Towel dry IMMEDIATELY and THOROUGHLY.
- 3. Rub them with some cooking oil (or spray).
- 4. Store them SEPARATELY in plastic bags until the next use to prevent rusting.

CUTTING BLADES

The cutting blades are Stainless Steel.

- 1. Wash these in liquid dish washing detergent and hot water.
- 2. Towel dry IMMEDIATELY and THOROUGHLY.
- 3. Store for next use.

TIP: Many consumers use paper towels to dry these parts as paper towels are the most absorbent.

TROUBLESHOOTING

Issues	Solutions
The machine does not turn on/has no power.	 Check to ensure the machine is plugged in to a working outlet.
	 Firmly press the red circuit breaker button on the bottom of the unit to reset the power.
The auger stops turning during normal operation - still has power.	• Ensure the Front Grinding Head Locking Cap is not secured too tightly. If the Front Grinding Head Locking Cap is too tight it can cause the motor to have to really struggle to turn the auger or it may not turn at all. All of that pressure can also put more wear and tear on the gear system and cause gears to strip, which requires service to fix.
	 Meat could be stuck in the auger. Turn the power switch to the OFF position. Once the auger has completely stopped, press and hold the Reverse button for a few seconds to clear the obstruction. Once the auger has stopped turn the power switch back to the speed you were using and resume grinding.
	 A gear may be stripped. Please contact STX International for warranty service - see back page of manual.
The grinding head, auger, locking screw cap, or grinding plates are discolored	 The parts may have been wet and then oxidized. See washing instructions on page 11 for proper care.
	 Replacement parts can be purchased on our website - STXInternational.com.

STX 3-YEAR LIMITED International WARRANTY

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, AS THEY VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY CAN ALSO BE FOUND ON OUR WEBSITE AT WWW.STXINTERNATIONAL.COM/SUPPORT/WARRANTY.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP.

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

SOME STATES HAVE DIFFERENT LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

WHO MAY USE THIS WARRANTY?

STX International a/k/a Mercantile Station 2, Ltd. and Paradigm Alley USA located at 2159 Magnum Circle, Lincoln, Nebraska 68522 ("we") extend this limited warranty only to the consumer who originally purchased the product in the United States, the District of Columbia or Canada ("you"). It does not extend to (a) any subsequent owner or other transferee of the product, (b) any product shipped outside of the United States, the District of Columbia or Canada, or (c) anyone who may have purchased it from someone other than STX International. Proof of purchase is required for in-warranty service. We recommend you promptly register this product on our website (www.STXInternational.com) to facilitate verification of the date of the original purchase. Keep the product manual and your sales receipt together for future reference.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the product for the Warranty Period as defined below. In addition, during the Initial Warranty Period, this limited warranty also covers defects occurring in the initial shipment of the product to you.

WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty during the Warranty Period does not cover any damage due to: (a) improper use; (b) failure to follow the product instructions or to perform any preventive maintenance; (c) modifications; (d) unauthorized repair; (e) normal wear and tear that comes with household use; or (f) external causes such as accidents, abuse, or other actions or events beyond our reasonable control. It also does not cover consumable parts.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for 3 years ("The Warranty Period"), which shall be divided into two periods: (1) the first 30 days from the date of your purchase ("Initial Warranty Period"); and (2) the remainder of the 3 year period after the Initial Warranty Period has expired (the "Remainder Warranty Period". The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective product during the Initial Warranty Period, we will, in our sole discretion either (a) replace such product (or the defective part) free of charge, or (b) refund the purchase price of such product.

With respect to any defective product during the Remaining Warranty Period, we will repair such product free of charge and provide a full-service inspection of your product. You will be responsible for all shipping and handling fees to and from our facility.

HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must call 844-861-4762 or email us at Info@ STXInternational.com during the Warranty Period to open a service request. Proof of purchase will be required to open a service request.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES HAVE DIFFERENT LIMITATIONS OF LIABILITY AND EXCLUSIONS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

STX International Product Mercantile Station 2, LTD (a/k/a Paradigm Alley USA) 2159 Magnum Circle, Lincoln, NE 68522 Info@STXInternational.com • www.STXInternational.com

QUESTIONS, PROBLEMS OR COMPLIMENTS?

Thank You for purchasing this STX International Product! We are grateful for your business!

All of our STX International Products are inspected then sealed with our NEW Product Seal prior to shipment. Our goal is to ensure Quality, Completeness, and Satisfaction for your order.

For Any Questions, Problems, or Compliments please call or email us.

Toll Free: 844-861-4762

Our Business Hours are: Monday - Thursday: 8am - 4pm CST Friday: 8am - Noon CST

If you would like to shop for other STX International Products Please visit our website www.STXInternational.com



Mercantile Station 2, LTD (a/k/a Paradigm Alley USA) 2159 Magnum Circle, Lincoln, NE 68522

Info@STXInternational.com

www.STXInternational.com